



AIM 8 Learning Session 1 Day 2
October 2-3, 2009
Hillcrest Church
3785 – 13 Ave S.E.
Medicine Hat
Entrance #1

Theme: Access; Reducing Delays for Appointments

AGENDA – October 3, 2009
Faculty: Dr. Mark Murray (via video), Dr. Rob Wedel,
Adele Royer and Marcia Kashani

7:30 – 8:00 a.m.	Continental Breakfast
8:00 – 8:30 a.m.	Welcome and Questions
8:30 – 9:30 a.m.	Measures For Delay Reduction <i>Dr. Rob Wedel</i>
9:30 – 9:45 a.m.	Break
9:45 – 11:00 a.m.	Efficiency In Office Practice <i>Adele Royer</i>
11:00 – 11:45 am.	Team Meetings <ul style="list-style-type: none">• Team Meeting Worksheet: Action Plan for Efficiency
11:45 a.m. – 12:30 p.m.	Report Out
12:30 p.m.	Close