



Distribution of New Patient Work in Specialty Care

The options for distribution of new patient workload in SC:

1. Give the work to the provider with the first new patient opening
2. Give the work to the ones who ask for it
3. New patient work is distributed by popularity. If the popular provider gets too big of a delay, the clerk bargains (you can see someone else sooner)
4. All new work comes in through the on-call provider who receives all today's consults and is responsible (the work is equitably divided since on-call is equitably divided)
5. The new work is divided in sequence one provider at a time
6. The new work is sequenced by the schedule and retrospectively reconciled

The first 3 methods are common in FFS while the last 2 are more common in salaried environments. The 4th is used in either setting.